SUMMARY FOR APPROVAL
Please forward to your manager or HR

LIVE ONLINE WORKSHOP

Intercultural Communication for International Business

A two-hour, interactive workshop for employees who work in English with colleagues, clients or suppliers from other cultures. Participants learn to spot misunderstandings early, read indirect signals and adapt their communication – so messages land the first time.

Date & time	Wednesday, 18 November 2026 · 17:00–19:00 CET
Format	Live online via MS Teams · interactive, not recorded
Language	English · recommended level: B2 or above
Group size	Maximum 15 participants
Trainer	Fiza Lee Winter, PhD – Global & Cross-Border Communications Specialist
Price per participant	**€140** early bird for registrations by 2 November 2026 · **€180** regular · prices include VAT
Invoice	After registration, the participant receives the invoice for the company by email. Once payment is received, the MS Teams link is sent to the participant.
Cancellation	Free of charge until 11 November 2026 (one week before the workshop). After that, the full fee is due – a substitute participant can be named at any time.
Certificate	Certificate of attendance for every participant

Why it pays off for the company

- Fewer costly misunderstandings with international clients, suppliers and colleagues.
- Faster, clearer decisions in calls and meetings – less rework and follow-up.
- Stronger, more reliable business relationships across cultures.

What participants learn

- Recognise when a message was understood differently – and repair it early.
- Read indirect signals: hesitation, vague agreement, what is left unsaid.
- Adjust directness and tone to the person, not to a national label.
- Ask the one clarifying question that saves a week of misaligned work.



Fiza Lee Winter, PhD

Global & Cross-Border Communications Specialist

20+ years living and working across four continents – in corporate communications, media, event management and higher education. PhD in International Development Studies.

About Denker & Andree

Language and communication training for companies, focused on professional situations where misunderstandings have a direct commercial impact.

25+ years	150+	5.0 ★
corporate training	client companies	28 Google reviews

Registration

Online at **englisch-lernen.ruhr/workshop-intercultural-communication**
Questions: info@denker-und-andree.de · +49 234 587 97-87